**SAMPLE 1**

**(Notice and Notice: Letter to the Customer)**

[Domain Provider heading]

[Customer’s address]

[City, date]

**Notice of potentially unlawful registration or use of the domain ["domain"]**

Dear Mr. […] / Dear Ms. […]

[Sender of notice] claims that your domain ["domain"] [*select applicable version(s) below*]

* violates rights of third parties, specifically (*copyrights, trademark rights, privacy rights)];*
* meets the definition of one or more crimes, particularly in the area of (*pornography, violent images, racism, libel)*.

Please find enclosed the respective letter from the sender of the complaint.

As a provider of domain, we administer domains to the extent chosen by our clients and in particular arrange for respective registrations. Please note that when using our services, you may only register and use domains lawfully. You alone are liable for the lawfulness of such registrations. Furthermore, please note that you must reimburse us for expenses we incur in defending against third-party claims and for any additional losses. We reserve the right to request you to pay a security in this respect.

We cannot assess whether the aforementioned claims are substantiated. If you acknowledge these claims, we ask you to cancel the registration of the domain in question immediately. We also offer you to cancel it on your behalf. If you do not acknowledge these claims, please resolve the matter directly with the sender of the complaint. You will find the sender's contact details in the letter forwarded as an enclosure hereto.

Sincerely,

[Signature]

[First name, surname]